COMMUNITY TOUR CHECKLIST

When touring different prospective Senior Living Communities, use this checklist to help you compare communities and find answers to important questions. Remember to pay attention to your 5 Senses during the Observation Section.

OBSERVATIONS	COMMUNITY 1		COMMUNITY 2		COMMUNITY 3	
You are greeted and feel comfortable	Yes □	No 🗆	Yes □	No 🗆	Yes □	No 🗆
Staff are well groomed and professional	Yes □	No 🗆	Yes □	No 🗆	Yes □	No 🗆
The staff are kind and caring to the residents	Yes □	No 🗆	Yes □	No 🗆	Yes □	No 🗆
Residents are clean and well groomed	Yes □	No 🗆	Yes □	No 🗆	Yes □	No 🗆
Residents are up and appear happy and engaged	Yes □	No 🗆	Yes □	No 🗆	Yes □	No 🗆
Residence smells good or is scent-free	Yes □	No 🗆	Yes □	No 🗆	Yes □	No 🗆
Residence is clean and free of clutter	Yes □	No □	Yes □		Yes □	No □
Outdoor grounds well kept	Yes □	No □	Yes □	No □	Yes □	No □
Outdoor seating and activities available	Yes □	No □	Yes □	No □	Yes □	No □
Community has variety of activities and calendar posted	Yes □	No 🗆	Yes □	No 🗆	Yes □	No 🗆
Alternative therapies available (pet, music, etc)	Yes □	No 🗆	Yes □	No 🗆	Yes □	No 🗆
Meals look healthy and delicious	Yes □	No 🗆	Yes □	No 🗆	Yes □	No 🗆
Noise, temperature, and lighting are at comfortable levels	Yes □	No 🗆	Yes □	No 🗆	Yes □	No 🗆
Exits clearly marked, hallways free of objects	Yes □	No 🗆	Yes □	No 🗆	Yes □	No 🗆
Fire safety measures (extinguishers, alarms, sprinklers)	Yes □	No 🗆	Yes □	No 🗆	Yes □	No □
Call-light system, security system present	Yes □	No 🗆	Yes □	No 🗆	Yes □	No □
Emergency kit and disaster plan available	Yes □	No □	Yes □	No □	Yes □	No □
CARE QUESTIONS	COMMUNITY 1		COMMUNITY 2		COMMUNITY 3	
Do you have any In-house clinical staff?					Yes D No D	
Does each resident have a care plan that is current?	Yes □		Yes □		Yes □	No □
Is there a physician who visits regularly?	Yes □		Yes □		Yes □	No □
Is there an on-call provider available after hours?	Yes □	No □	Yes □		Yes □	No □
Can staff help administer medications?	Yes □		Yes □			No □
What is the policy for handling medical emergencies?						
What services are available as needs change?						
Who coordinates outside care or provider visits?						
What precautions are you taking in regards to COVID-19?						
FINANCIAL QUESTIONS					COMMUNITY 3	
How much is the basic rate for a private room?	\$		\$		\$	
How much is the basic rate for a shared room?	\$		\$		\$	
What is included in the basic rate?						
What are the different levels of care and cost associated with each?						
Are there additional charges for supplies or services? If yes, what are they?						
How do you track resident belongings?						
ADDITIONAL NOTES						